



Night work is difficult, especially with the visibility of pedestrians. Construction workers typically wear high visibility garments. Pedestrians rarely wear high-visibility garments, which can create increased risk at the job site during the night.

## Keeping the Public Safe

- Use physical barriers around the job site.
- If physical barriers are not feasible, post a worker to alert them to possible problems.
- Provide adequate lighting in traffic areas.
- If sidewalks are rerouted, ensure they have a clearly defined alternate route.
- Blocked routes, alternate crossings, and sign and signal information should be communicated.

- Provide a convenient and accessible ADA alternative path.

## Conflicts and Communication

- Give directions that are clear, firm, and courteous.
- Smile and be as pleasant as possible.
- Apologize for the inconvenience to the pedestrians.
- Agree with the pedestrians, or at least do not challenge them.
- Avoid extended eye contact.

Working with the public can take time and effort. Sometimes a full-time Law Enforcement Officer is needed. If there is a problem, report it to your supervisor immediately.