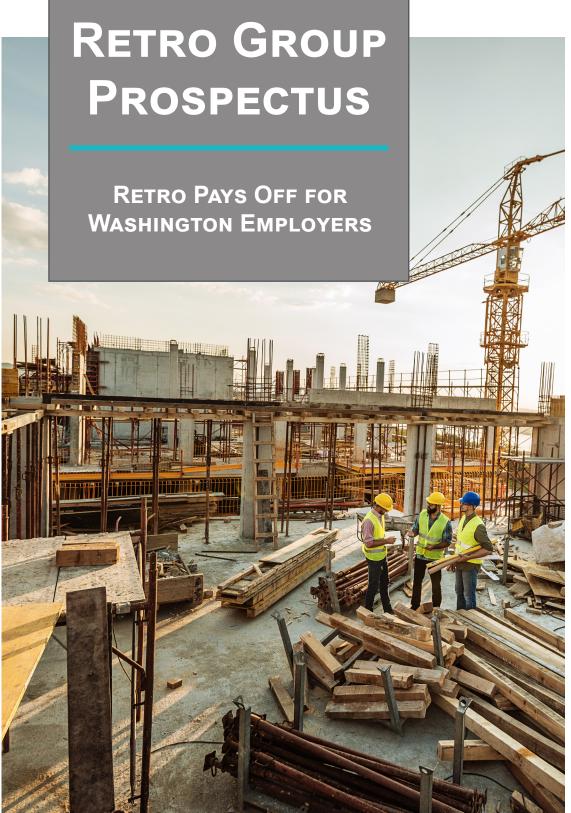


D R E A M T E A M





Retro employers average a 14% Lower EMR

Retro usage of Stay-at-Work reimbursement is 360% Higher

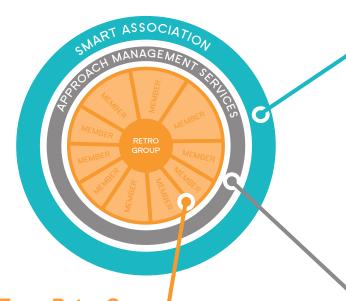
Fewer lost-time claims proves safety pays off

Retro averages
53% lower
fatality
claim frequency

Retro Relationship & Group Summary

SMART Dream Team Retro Relationship

The SMART Association has been partnering with Approach Management Services for over 25 years to provide members with high quality, professional claims management, and risk administration services. This guide outlines the roles and responsibilities that enable us to reach our goals together.



SMART Association

All retro groups must be sponsored by an association.

Association's Retro Responsibility:

- Oversee retro performance
- Remove members negatively impacting group performance
- Approve new members who meet group's best practices criteria
- Distribute refunds

Approach Management Services

Approach is the third-party administrator hired by the association to serve it's members.

Approach's Retro Responsibility:

- Professionaly manage workers' compensation claims
- Provide safety and risk management resources to assist members in controlling workers' compensation costs and to secure retro refunds

Dream Team Retro Group

Retro groups are comprised of employers who report worker hours in similar risk classes.

Member Retro Responsibility:

- Pay L&I premium as usual
- Follow safe work practices
- Adhere to group's best practices requirements as outlined in enrollment agreement
- Good communication with assigned workers' comp analyst

SMART Dream Team Retro Group Summary

Market Segment: Construction and construction related industries

Year Established: 1995
Number of Members: 132
Group Premium: \$25 M
Average EMR for Group: 0.7298

Last Three Plan Year Refund: PY 2019: \$16.3 M

PY 2020: \$13 M PY 2021: \$12.7 M

3-Year Refund Average: 54%
Total Refund Since 2004: \$266.5 M

Retro Services

Top 3 Featured Services

Claim Management

A dedicated workers' comp analyst will be assigned to provide full service claims management from filing to closure.

Safety Services

On demand, complimentary safety consultations are available in English and Bilingual and only a call or click away.

Stay-at-Work Program

The Approach Stay-at-Work Specialist will help your company take advantage of the financial incentive program – from request to check.

More Services

Analytical Reporting

Detailed claim analytics delivered monthly, including claim costs, accident and injury trends.

Annual Workplace Poster

All-in-one poster of required postings to keep members in compliance.

Claims 101™ & Claims 201™

These highly-rated classes teach you the basics of how the workers' comp system works and what you can do to keep costs as low as possible.

Crisis Response Team

Available 24/7/365 to assist with catastrophic incidents.

Educational Centers

Discounted trainings for retro members for required certifications like OSHA, First Aid/CPR, and more.

Educational Seminars – The Brain Trust

Build your knowledge and get the scoop on industry trends.

Forensic Record Reviews

Reviews by independent and impartial providers to maximize all medical case management strategies.

Injured Employee Packets

Ready-made forms and instructions to help employees navigate the claims process.

Inspection Response

If DOSH shows up, we'll respond and assist you in the inspection process.

Puget Sound Safety Summit

Educational sessions held every second Wednesday of the month, featuring in-depth safety training.

Return-to-Work Programs

Browse our library of job descriptions, offer letters, and nocost safety certification classes for injured employees. Plus, utilize our on-staff nurse, vocational and ergonomics specialist for safe and efficient recovery.

Safety Meetings and ToolBox Talks

Hundreds of ready-made topics, plus everything you need for documentation to be in compliance.

Safety Visit

The Approach safety team will review required documentation and conduct workplace walkthroughs to mitigate hazards.

Social

Network at our annual Safety Geeks golf tournament, a popular event benefitting Kids' Chance of WA.

Weekly Email Newsletter

Receive claims management best practices, safety meeting topics, and updates on legal and regulation changes.

Dream Team Members

Active Construction

All Weather Rooftop Solutions Inc

Apollo Inc

Apollo Sheet Metal Inc Auburn Mechanical Inc

Axiom Construction & Consulting

Axiom Constructors LLC
Axiom Division 7 Inc
Axiom Roofing LLC
Bouten Construction Co
Brand Energy Services LLC
Brand Energy Solutions Inc

Brundage Bone Concrete Pumping

Canam Steel Corp

CDK Construction Services Inc

Brand Industrial Solutions LLC

Chinn Construction LLC
Clark Construction LLC
Cochran Electric Co Inc

Comfort Systems USA Northwest

Construction Group Int LLC

Corona Steel Inc

Corona Stud & Deck LLC

Dahlgren Industrial

Dewitt Construction Inc.

Dowbuilt Inc

Empire Refractory Services of Ohio

Equipment Maintenance Inc Erection Company Inc

Evergreen Power Systems Inc Evergreen Technologies Inc

Expert Drywall Inc

Faber Construction Corporation

Fabsouth LLC

Fairbank Construction Co Fairweather Masonry Co Forma Construction General Mechanical Inc

GFI Drywall

Gilliardi Logging & Construction Inc

Graham Construction & Mgmt Inc

Graham Contracting Ltd Graham Group US

Granite Construction Company

Granite Construction Inc

Guardian Operations

Hermanson Company LLP

Highmark Concrete Contractors LLC

Holmberg Company
Holmes Electric Co
HSQ Technology A Corp
Hydro Rents North West
Imco General Construction Inc

Imco Industrial LLC

Jackson Dean Construction

JD Hair & Associates

Johansen Construction Co LLC Ketchikan Drywall Services Inc Kirtley Cole Associates LLC Krueger Sheet Metal Co Lakeridge Paving Co LLC

Larry Haight's Residential Roofing

Lloyd Enterprises Inc Madsen Electric

Marpac Construction LLC

McClure & Sons
McClure Brothers

Meridian Center Electric Inc Michels Construction Inc Michels Corporation Michels Energy Holdings Michels Pacific Energy Michels Pipeline Michels Power

Micon Group

Michels Trenchless

Michels Utility Services

Miles Sand & Gravel Co
Northshore Sheet Metal Inc
Northwest Partitions Inc
Northwest Rock Inc
Overland Group LLC
Pacific Fire & Security
Partner Industrial LP
Phoenix Metalworks LLC

Pioneer Masonry Restoration Co Inc

PNE Corp

Port Orchard Sand & Gravel Co.

Prime Electric Inc PSF Mechanical Inc Rafn Company

Railworks Corporation

Railworks Maintenance of Way Inc Railworks Signals & Communications

Railworks Track Systems Inc

Ram Construction General Contrs LLC

Rognlins Inc
Safeworks LLC
Safway Atlantic LLC
Safway Group Holding LLC
Safway Services LLC
Scholten Roofing Inc
Schuchart Corporation
Seahurst Electric Inc

Sessler Inc.

Sequovah Electric

Sierra Construction Company Inc

SME Inc

Smith Fire Systems
Snelson Companies Inc
Star Roofing & Construction

Stirrett Johnsen Inc.

Strider Construction Co Inc.

Sun Steel LLC Sunset Air Inc Synergy Inc Synergy Modular T Bailey Inc Tapani Inc. Tapani Trucking

Thompson Bros. Excavating Inc

Titan Electric Inc

University Mechanical Contractors Inc

Valley Electric Company Valley Electric Company Inc Valley Mechanical Insulation

VECA Electric

Velocity Building Technology Services

W.G. Clark Construction Co. Watson Asphalt Paving Co Inc.